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16 June 2011

Dear Alan,

Regulatory independence 2011

I am writing to you about your final submission to the LSB on regulatory independence. The matter has now been considered by my board. I can confirm that we are content with your and ILEX's response.

We recognised that you and ILEX are compliant with the IGR schedule and the independence requirements of the Act. We also welcomed the steps that you and ILEX have taken to amend the protocols and the service level agreement in response to suggestions made by my board.

We would also like to thank you for approaching this work in a positive and cooperative manner. The issue of independence is a central tenet of the Legal Services Act and we will continue to monitor compliance with the rules and encourage approved regulators to act in the spirit of independence as well as to the letter of the rules.

We will be making this letter and a copy of your jointly completed regulatory independence certificate available on our website shortly. I am copying this letter to Ian Watson.

A handwritten signature in black ink, appearing to read 'David Edmonds', written in a cursive style.

David Edmonds
Chairman