

To:	Board	Agenda Item: 6
Date of Meeting:	21 September 2017	Item: Paper (17) 60

Title:	Draft LSB Strategy
Workstream(s):	Strategy development
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Status:	Unclassified

Summary:
The Board is asked to review and approve the attached draft strategy document, for informal consultation with key stakeholders during October. A final version, for public consultation, will be presented to the Board in November.

Recommendation(s):
The Board is invited to approve the attached draft strategy document, for informal consultation.

Risks and mitigations	
Financial:	Low – Informal consultation will be undertaken within existing, planned resources. Consideration of financial resources associated with the strategy and business plan once it is in operation will be included in the November Board paper.
Legal:	Low - the draft strategy has been developed with input from our legal team. It is consistent with our powers under the Act.
Reputational:	Low – The project team has already engaged widely with stakeholders. Informal consultation has been planned prior to public consultation in order to provide further opportunity for stakeholders to provide input.
Resource:	Low – informal consultation was planned at the start of the project and will be undertaken within the resources set aside for this.

Consultation	Yes	No	Who / why?
Board Members:	X		The Board was consulted through a strategy session at its July away day.
Consumer Panel:	X		The consumer panel has already provided input on development of the strategy and the consumer panel Chair was at the July strategy session. The draft strategy will be presented to the consumer panel on 27 September for more detailed feedback.

Others:	The project team has engaged with a wide range of stakeholders, including regulators and representative bodies, in developing this draft strategy.
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Freedom of Information Act 2000 (Fol)		
Para ref	Fol exemption and summary	Expires
Para 2, Para 5 - second bullet point, Annex A	Section 36(2)(b)(i): information likely to inhibit the free and frank provision of advice	N/A
Annex B	s.22: intended for future publication	N/A

LEGAL SERVICES BOARD

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Draft LSB Strategy

Background / context

1. On 19 July 2017 the Board had an extended session on strategy development. The session included workshops and discussion covering the following:

- Progress made and lessons learned from the 2015-18 strategy
- Theories of change
- Objectives for our 2018-21 strategy

2. [REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

3. There is a more comprehensive note of the key points made at the strategy session at **Annex A**.

Proposal

4. A draft LSB Strategy for 2018-21 has been prepared (**Annex B**), which reflects the direction given by the Board in July. The Board is asked to review and approve this draft strategy document, for informal consultation with key stakeholders during October.

5. The following points should be borne in mind when considering this strategy:

- Presentation: The draft strategy is intended to be visually impactful and clear, with limited text on each page and limited text overall. The intention is to make the strategy more accessible. We will test this approach during our informal consultation and feed back to the Board in November.

- [REDACTED]

Next steps

6. If the Board approves the draft strategy, the executive will undertake informal consultation with key stakeholders to gather their views on the strategy. The feedback that is received will be presented to the Board in November, along with an updated strategy document.
7. Provision has been made for informal consultation in order to provide stakeholders with further opportunities to contribute to our strategy development. It will mean that the final strategy that is consulted upon publicly will already have been informed by significant stakeholder engagement. This will be important given that the public consultation will also include our 2018/19 draft business plan, which will set out specific workstreams that we plan to undertake.
8. The wider timetable and next steps for this project are set out below:

October: Engagement with key external stakeholders prior to formal consultation; Consumer panel discussion; Colleague away day

23 November: Board discussion (Approve consultation document)

December to February: Consultation

28 March: Board discussion and approval (consultation response and final strategy and business plan)

08.09.17