



LEGAL SERVICES  
**BOARD**

Legal Services Board  
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[www.legalservicesboard.org.uk](http://www.legalservicesboard.org.uk)

## Fol request (Ref: 20180228/01)

Thank you for your request for information about hardware support contracts.

I confirm that LSB holds the information that you have requested, the answers are set out in **bold text** below.

- I would like to request the following breakdown of the organizations hardware support contracts  
**We are a small organisation of about 30 people in one location.**
- A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts  
**We only have our firewall under a support contract;**
- Details of the cost and duration of said contracts, with start and end dates and service level associated with the equipment.  
**1 year with our current IT support company**
- Could you also supply the names of the suppliers of aforementioned support services?  
**CoopSys**
- I would also request the name and full contact details as of the person/s in your organisation responsible for the maintenance support contracts.  
**CoopSys**

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

The reference for your request, which should be quoted in all correspondence, is: 20180228/01.