



INVESTORS IN PEOPLE

Zahida Manzoor CBE
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Legal Services Ombudsman for England and Wales

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Mahtab Grant
Legal Services Board
7th Floor Victoria House
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9 September 2009

Dear Mahtab

CONSULTATION RESPONSE ORDER IN RELATION TO THE INSTITUTE OF TRADE MARK ATTORNEYS

I am pleased to provide a response in my capacity as both Legal Services Ombudsman for England and Wales and Legal Services Complaints Commissioner, to the Legal Services Board's consultation on a proposed order to amend the scope of regulation by the Institute of Trade Mark Attorneys (ITMA).

I support you in recommending an Order to the Lord Chancellor under section 69(2) of the Legal Services Act 2007, which will restore parity between the regulatory frameworks of ITMA and the Chartered Institute of Patent Attorneys. I have no comments to make in relation to the Order attached to you consultation paper.

I hope you find my comments helpful and I look forward to the LSB's conclusions following the consultation period.

*Best wishes,
yours ever,
Zahida.*

ZAHIDA MANZOOR CBE