

ACTIVITY REPORT: April – July 2019

Overview

Between April and July the Panel attended several events held by various stakeholders, including the Bar Standards Board and the Law Society, and spoke at an event on diversity in the legal sector. We also led on organising a successful workshop on consumer complaints and redress with the LSB and LeO.

The Panel published a discussion paper on lawtech and regulation.

Update on planned projects

Project	Activity
Technology Research	In May the Panel published a discussion paper on lawtech that sought to enhance the use of technology in the legal services sector
Consumer Impact Report	The Panel is progressing with drafting the next edition of its Consumer Impact Report. The Report will assess the sector against some of its key visions as well as progress towards the CMA's report.

Update on unplanned work

Consultation responses:

- CILEX Regulation – The Panel responded to CILEX Regulation's consultation on updating their CPD scheme including legal technology and emotional intelligence.
- LSB – The Panel responded to LSB's consultation on the SRA's rule change application on PII.
- LSB – The Panel responded to LSB's consultation on the SRA's rule change application on whistleblowers.
- LSB – The Panel responded to LSB's consultation on the SRA's rule change application on MoF transparency measures.
- LSB – The Panel responded to LSB's consultation on the SRA's rule change application on SDT Standard of Proof.
- LSB – The Panel responded to LSB's consultation on the rule change application on the BSB's Enforcement Decision Regulations.

Selected external events/meetings:

- The Panel attended the UK Regulators Network Conference focused on data, innovation and improving outcomes for vulnerable consumers.
- The Panel attended the CLC's breakfast roundtable.
- The Chair had an introductory meeting with Office for Immigration and Services Commissioner.
- The Chair met with the MoJ's Head of Legal Services.
- The Panel met with Prof Stephen Mayson for an update on his independent review of legal services regulation.
- The Chair attended the BSB's roundtable on the publication of disciplinary findings.
- The Panel spoke at the SRA's event on innovation in Leeds.
- The Panel attended the Law Society's event on Professional Standards and Ethics Committee.
- The Chair attended the Bar Council's special event to mark the 125th anniversary of the foundation of the Bar Council.
- The Panel organised a cross-sector workshop on consumer redress.
- The Panel spoke at an event on diversity in the legal sector organised by Westminster Legal Policy Forum.

Future activity

The Panel will focus on implementing its Work Programme over summer.

Future Presentations

- The Panel is hosting a roundtable on lawtech on regulation in July.
- The Chair is scheduled to attend the Law Society's President Inauguration in July.
- The Panel is scheduled to speak at the SRA's event on innovation in July.
- The Panel is scheduled to meet with LeO in July.
- The Chair is scheduled to meet with the new President of the Law Society in July.
- The Chair is scheduled to meet with the CEO of CLC in July.
- The Chair is scheduled to attend a CILEX Regulation roundtable on legal education/law tech and emotional competence in October.
- The Panel is scheduled to speak at the Westminster Legal Policy Forum event on the future of legal technology in December.

Consultation responses: the Panel will continue to respond to consultation reports that fit its prioritisation criteria and is within scope.

July 2019