**Legal Services Board activity schedule**

| Activities | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|---|---|---|---|---|
| **Strategy development** | | | | |
| Strategy development | Stakeholder engagement | Stakeholder engagement<br><br>Conduct research with public panel | Publish State of Legal Services Sector report<br><br>Consult on draft strategy and business plan | Finalise strategy and business plan |
| **Discharge of statutory functions** (key milestones only, ongoing routine work not listed) | | | | |
| Regulatory performance | Analyse consultation responses | Publish revised framework to include IGR monitoring<br><br>Conduct thematic reviews under well-led standard | Publish annual performance assessment<br><br>Publish thematic review outcomes | |
| OLC performance and cost | Performance oversight | Performance oversight | Performance oversight<br><br>Review draft budget | Performance oversight<br><br>Approve a budget |
| Changes to regulatory arrangements | IGR compliance apps | SQE application | | |
| Reviewing our rules for statutory decisions | | Scoping | Consultation | Publish new rules and guidance |
| PCF review | | Consultation | Analyse responses<br><br>Publish new rules and guidance | |
| SDT | | | Approve a budget | |
| **Strategic objective 1 - Promoting the public interest through ensuring independent, effective and proportionate regulation** | | | | |

| | | | | |
|---|---|---|---|---|
| Ongoing competence | Call for evidence closes | Analysis of evidence | Public engagement to test policy options | Consultation on policy proposals |
| Internal Governance Rules | | Revised IGR come into force on 23 July | Ongoing monitoring | Ongoing monitoring |
| Contingency planning for regulator exit | | Complete review of internal policy | | |
| **Strategic objective 2 - Making it easier for all consumers to access the services they need and get redress** | | | | |
| Public legal education | Consider next steps<br><br>Publish literature review | Tbc | | |
| Quality indicators - NEW | Scoping | Develop proposals | Consult on proposals | |
| Future approaches to enforcement | Develop audit approach | Trial audit approach | Trial audit approach | |
| Legal needs surveys | | Publish analysis of services delivered online | Review small business survey | Publish segmentation model for individual legal needs survey |
| **Strategic objective 3 – Increasing innovation, growth and the diversity of services and providers** | | | | |
| Technology | Publish first phase findings | Establish expert reference group | | Conduct research with public panel |
| EU exit | Respond as required | Respond as required | Respond as required | Respond as required |
| CMA review | Ongoing monitoring of regulators' progress | Ongoing monitoring of regulators' progress | Make submissions to the CMA's review | Review CMA's findings |
| Prices research | Analysis of fieldwork | Publish report | | |