



Services Board  
The Rookery  
2 Dyott Street  
London [WC1A 1DE](#)

[www.legalservicesboard.org.uk](http://www.legalservicesboard.org.uk)

### **FoI request (Ref: 20200422-01)**

Thank you for your request for information about the Legal Services Board's IT management.

I confirm that LSB holds the information that you have requested, please find this set out below.

1. Does the organisation outsource and use 3<sup>rd</sup> party suppliers under any of the following 3 categories?  
-IT Hardware/Software.  
-IT Support.  
-IT Services and communication.

**Yes**

2. If so, who are the suppliers/resellers used and what has the spend been with them in the last 6 months?

**The suppliers used and the spend with them in the last six months are outlined by category below:**

<b>IT software</b>	<b>Amount (£)</b>
<b>Supplier</b>	
Cooper Parry	1,260
TIG	17,404
Access Dimensions	2,744

Peoplehr	829
<b>IT Support</b>	
TIG	5,027
Rackspace	1,480
<b>IT Services</b>	
Tig	20,280

3. Who are the contacts/procurement in the organisation to speak with in order to get added as an IT supplier to the organisation?

**Melanie Stewart – Head, Finance and IT**

4. Who are the IT managers in the organisation in place and there contact details?

**IT Support is outsourced to TiG Ltd, Holden House, Rathbone Place, London  
W1T 1JU**

If you are dissatisfied with this response to your request for information, you have the right to ask for an internal review / to submit a complaint (see [LSB's Freedom of information – Complaints procedure](#)).

If you are dissatisfied with the outcome of your complaint, you may refer the matter to the Information Commissioner for a decision. Please be aware that the Commissioner will be unlikely to make a decision until you have been through our internal complaints procedure first. You can write to the Commissioner at:

FOI/EIR Complaints Resolution  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

The reference for your request, which should be quoted in all correspondence, is: 20200422-01.