

Activities	Quarter 1	Quarter 2	Quarter 3	Quarter 4
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Strategy development

Strategy development	Stakeholder engagement	Stakeholder engagement Conduct research with public panel	Publish State of Legal Services Sector report Consult on draft strategy and business plan	Finalise strategy and business plan
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Discharge of statutory functions (key milestones only, ongoing routine work not listed)

Regulatory performance	Analyse consultation responses	Publish revised framework to include IGR monitoring Conduct thematic reviews under well-led standard	Publish annual performance assessment Conduct thematic reviews under well-led standard	Publish thematic review outcomes
OLC performance and cost	Performance oversight	Performance oversight	Performance oversight Review draft budget	Performance oversight Approve a budget
Changes to regulatory arrangements	IGR compliance apps	SQE application		
Reviewing our rules for statutory decisions		Scoping	Scoping	Consultation
PCF review		Consultation	Analyse responses	Publish new rules and guidance
SDT			Approve a budget	

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Strategic objective 1 - Promoting the public interest through ensuring independent, effective and proportionate regulation

Ongoing competence	Call for evidence closes	Analysis of evidence	Analysis of evidence	Public engagement to test policy options
Internal Governance Rules		Revised IGR come into force on 23 July	Ongoing monitoring	Ongoing monitoring
Contingency planning for regulator exit				Complete review of internal policy

Strategic objective 2 - Making it easier for all consumers to access the services they need and get redress

Public legal education	Consider next steps		Publish literature review Engagement	
Quality indicators	Scoping	Develop proposals	Stakeholder engagement and research	Consult on draft policy statement
Future approaches to enforcement	Develop audit approach	Develop audit approach	Develop audit approach	Workshop
Legal needs surveys			Publish analysis of services delivered online Review small business survey	Publish segmentation model for individual legal needs survey

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Strategic objective 3 – Increasing innovation, growth and the diversity of services and providers

Technology	Publish final series of papers and podcasts		Publish first phase findings	TBC
EU exit	Respond as required	Respond as required	Respond as required	Respond as required
CMA review	Ongoing monitoring of regulators' progress	Ongoing monitoring of regulators' progress	Make submissions to the CMA's review	Review CMA's findings
Prices research	Analysis of fieldwork	Publish report		